

## **Zoom 64-Bit Update: Please Check Your Audio Settings**

If Zoom prompts you to install the new 64-bit version of the Zoom Workplace app, please review your audio settings before your next LICW class or forum. The update may reset several audio options in ways that block or distort transmitted CW.

After updating, please check the following:

- **Automatically adjust microphone volume:** turn this **off**
- **Noise removal / background noise suppression:** set to **Low**
- **In Advanced audio settings:**
  - **Echo cancellation:** set to **Low**
  - **Windows system audio enhancements:** turn **off**
  - **Signal processing by Windows audio device drivers:** turn **off**

These changes may be necessary for your code to pass through clearly. If you install the new 64-bit app, please confirm these settings so we can hear your code again.