

MORSE PRACTICE PAGE FAQs

We're sorry you are having issues with the Morse Practice Page. Hopefully you will find an answer to your problem here. If not, please feel free to contact me at AB5TN48@gmail.com.

Note: If you can't get the links to the various internet sites to work, just copy them and paste them into your browser.

GENERAL PROBLEMS

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GENERAL PROBLEMS

Try clearing the cache of whatever browser you are using. This fixes many issues. (Use CONTROL + F5.)

Many of the issues are caused by the browser you are using. The MPP works best with Chrome. Please download and try Chrome if you are using a different browser.

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SEEING "WARNING: You are using the BETA (unstable) version."

This warning is due to using the wrong link for the MPP. First try clearing the cache. If that doesn't work, use the following link to get to the latest version of the MPP.

<https://longislandcw.github.io/morsebrowser/>

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GENERAL LINUX OR MAC ISSUES

First, please try using Chrome. This solves most problems.

See folder #5 in the LICW Dropbox for additional help.

<https://www.dropbox.com/sh/j63lkeqnuq19wr5/AABGyUOReA6eGdb50dQJUp2ha/05%20CW%20PRACTICE%20APPS%20AND%20WEBSITES>

As I said, I'm running Linux (Linux Mint to be precise). I deleted all Google Chrome configuration files on my desktop, and when Google Chrome restarted it generated a new set of configuration files. The LICW MPP then worked as expected.

So while I can't pinpoint the exact cause of the problem, clearing the Chrome configuration did the trick.

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PROBLEMS SETTING UP THE EXERCISES

If you are having problems with setting up the exercises, please go here to watch videos <https://www.youtube.com/playlist?list=PLt-EzILx2AKFY8NVxxPVBbPzR6s-Kz7tJ>

or here for the written User's Guide (<https://longislandcwclub.org/academic-downloads/>) then click on ACADEMIC DOWNLOADS at the top of the page.

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MISSING FIRST CHARACTERS/ELEMENTS

Are you using Bluetooth speakers or headset? If yes, be aware that the Bluetooth service has a startup latency of a couple milliseconds, causing the loss you're experiencing.

There are 2 easy fixes:

- 1) Go to the Settings in the MPP and increase the "Pre" from 0 to 1
- 2) Start this white noise generator in another browser tab then keep the volume on it low <https://mynoise.net/NoiseMachines/whiteNoiseGenerator.php>. This will cause the Bluetooth service to stay connected.

Using Realtek sound drivers may cause this issue. Try changing the output to a different driver such as Nvidia.

CODE PLAYS BUT NOT HEARING “VOICE”

The main reason for this is that you are not using Chrome. Some browsers don't recognize the “Voice” function for some reason. Please download and install Chrome.

Another issue is that you may need to change the “Voice” settings in the MPP. Go to Settings and look for “Change speaker”. Click the down arrow and see if you have more than one choice. If so, try different ones until you find the one that sound the best to you. If you don't see any more than the default voice, you will need to download a voice package to your device. The procedure for this will depend on what device you are using so your best bet is to google something like “Add additional voices to xxxxx”.

Be aware that the “Change speaker” box does not show up on some devices even when using Chrome.

“VOICE” DOESN'T SAY THE CHARACTERS CLEARLY

The default voice, Google US English” seems to work best for most people and most systems. Apple seems to like Google US English or Samantha the best.

If you are hearing the wrong character spoken it may be due to the “voice” you have chosen. Go to Settings and look for “Change speaker”. Click the down arrow and see if you have more than one choice. If so, try different ones until you find the one that sound the best to you. If you don’t see any more than the default voice, you will need to download a voice package to your device. The procedure for this will depend on what device you are using so your best bet is to google something like “Add additional voices to xxxxx”.

Be aware that the “Change speaker” box does not show up on some devices even when using Chrome.

Also, some voices say “ah” for “A” and “D”s and “B”s aren’t distinct. This is a function of the voice you have chosen and not one the MPP can change. Please try a different voice option.



NO ADDITIONAL VOICES SHOWN OR WRONG ONES

This is a problem associated with the operating system and browser you are using. First, as always, we recommend using Chrome. Try that first and see if you still have the problem.

Ad blockers may be the problem. Turn them off and see if that helps.

Windows:

Go to Settings – Languages - Preferred languages - Websites will show content in your preferred languages, when possible.

Next, look to see what languages are listed. You might see more than one for English (or your native language). Try resorting them if there are more than one by clicking on the three dots on the right. Then go back to the MPP, clear your cookies for this page (CTL+F5) and see if you have more or corrected voices now. You may find that the voice does not show up the next time you open the MPP. You will have to go to the top and click on the circular arrow to make it show up.

Android:

1) This may be different depending on what version of Android is installed on your device but on my Samsung Tab A7 tablet I go to Settings - General

Management - Language and then there is a place to Add a Language through a drop down list.

2) Check under General Management -Text to Speech and go through all the settings and make sure they are all set to English.

3) Open Chrome and navigate to the website from which you want to clear cached data/cookies. Tap on the padlock icon in the Address bar and select Cookies. Tap on the Trash Bin icon and confirm to delete the cache and cookies for that specific website.

4) The only other thing I can suggest is to delete Chrome and reinstall it or do a hard reset on your device. (BACK UP ALL YOUR DATA BEFORE DOING A HARD RESET!!!)

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SPEECH OVER CODE:

If you are hearing sentences over the top of the code, you need to try a different voice. Google US English and Samantha seem to work the best. As always, try changing to Chrome if you are using a different browser. This is a problem in the way the browser voice function interacts with the MPP. Some voices pick up the accessibility content.

Make sure that VoiceOver is off, go to Settings -> Accessibility-> VoiceOver and make sure it's off or else you will hear the accessibility text.

Sometimes, rebooting or clearing the cache will solve the problem.

NO ICR VOICE IN EDGE

You need to select one of the non on-line voices. These may not show up until you click the circular arrow in the upper left corner of the browser. Microsoft seems to have made on-line voices the default for some reason.

iPHONE – VOICE BUT NO CODE ISSUES

I am unable to get the Morse Practice Page running on an iPhone to generate the key tone in either Chrome or Safari browser. The voice portion is audible, but there is no tone for the morse.

The tone uses the phone's ringtone, make sure your phone is not silenced.

You'll probably also want to go into Settings > display > Auto-lock, and set it to at least 2 minutes, probably more so the display doesn't shut off.